New Life II Teaching You Another Way Ministries
New Britain, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -September 2025   (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	25	36	-31%	▼
	Admits	23	37	-38%	▼
	Discharges	25	36	-31%	▼
	Service Hours	3,863	5,400	-28%	▼
	Bed Days	173	231	-25%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Crisis Services	25	100.0%

Client Demographics

Age

Age	#	%		State Avg
18-25	3	12%		9%
26-34	8	32%	▲	18%
35-44	9	36%	▲	25%
45-54	3	12%		18%
55-64	2	8%	▼	19%
65+			▼	11%

Gender

Gender	#	%		State Avg
Female	13	52%	▲	41%
Male	10	40%	▼	58%
Transgender/Other	2	8%		0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	19	76%	▲	64%
Hisp-Puerto Rican	6	24%	▲	10%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hispanic-Other			▼	12%
Unknown			▼	13%

Race

Race	#	%		State Avg
Black/African American	8	32%	▲	17%
Other	8	32%	▲	12%
White/Caucasian	8	32%	▼	59%
Unknown	1	4%		8%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

■ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Gloria House
New Life II Teaching You Another Way Ministries
Mental Health - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
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Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	36	-31%	▼
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Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	No Re-admit within 30 Days of Discharge		25	100%	85%	91%	15%	▲
●	Follow-up within 30 Days of Discharge		2	8%	90%	54%	-82%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		4	7 days	0.2	47%	90%	61%	-43%	▼

< 90%	90-110%	>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪	▪		67%
Discharges	▪	▪	▪	100%
Services	▪	▪		67%

▪ 1 or more Records Submitted to DMHAS
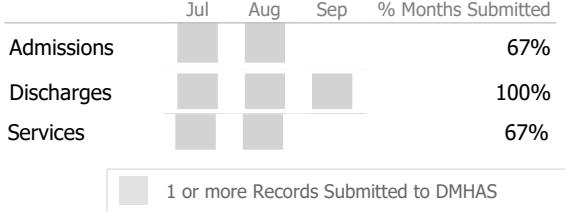
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 13 Active Respite Bed Programs